

Effective: June 1, 2021

## RCI Platinum® Membership Tier Rules

These RCI Platinum® Membership Tier Rules (“**Rules**”) supplement and do not replace the Terms and Conditions of RCI Points® Subscribing Membership or RCI Weeks® Subscribing Membership (collectively the “**Terms and Conditions**”). Capitalized terms used and not defined in these Rules shall have the meanings set forth in the Terms and Conditions.

### 1. General

- 1.1 RCI® Members may upgrade their subscribing membership in the RCI Points Exchange Program (the “Points Membership”), or their subscribing membership in the RCI Weeks Exchange Program (the “Weeks Membership”), to the RCI Platinum membership tier (the “Platinum Membership”) by paying the applicable increased RCI Platinum Membership tier Network Dues/Subscription Fees which are greater than the Standard Membership Network Dues/Subscription Fees.
- 1.2 The term “RCI Platinum Member” means an RCI Member who holds a Platinum Membership, either by (i) subscribing to a Platinum Membership or (ii) having previously upgraded their membership to a Platinum Membership.
- 1.3 In RCI’s sole discretion, RCI Points Subscribing Members or RCI Weeks Subscribing Members who upgrade to a Platinum Membership after the start of their Use Year may pay a lower, pro-rated fee based upon the length of time remaining in their current Use Year.
- 1.4 To the extent an RCI Member has upgraded their Standard Membership rather than purchased a Platinum Membership, their Platinum Membership term may be coterminous with the Points Membership or Weeks Membership term (as applicable).
- 1.5 In order to be eligible for benefits offered through the Platinum Membership, the Platinum Membership must be current and paid in full at the time of the relevant transaction.
- 1.6 RCI Platinum Members may cancel their Platinum Membership at any time. To the extent an RCI Member has upgraded their Standard Membership rather than purchased a Platinum Membership, such cancellation may be separate and apart from their Points Membership or Weeks Membership. RCI may cancel or terminate a Platinum Membership at any time, in its sole discretion. RCI may provide an RCI Platinum Member a pro-rata refund for a portion of the Platinum Membership fees paid, if applicable.
- 1.7 Certain Platinum Membership benefits are offered by third parties.
- 1.8 Certain Platinum Membership benefits may be available online, with an RCI Travel Guide, or through RCI’s call centers.
- 1.9 RCI may at any time, in its sole discretion and without notice, remove or change the benefits provided as a part of the Platinum Membership.
- 1.10 RCI may at any time, in its sole discretion and without notice, change the fees charged for a Platinum Membership.

- 1.11 RCI may amend these Rules at any time, in its sole discretion and without notice, in the manner set forth in the then-current version of the applicable Terms and Conditions for amending the Terms and Conditions.
- 1.12 Platinum Membership and certain benefits of Platinum Membership are only available in certain countries, including those benefits provided by third parties.
  - 1.12.1 In the event a Member purchases a Platinum Membership in a particular country, and resides or thereafter moves to another country where a different version of the Platinum Membership is available, only the latter country's Platinum Membership benefits will be available to the Member.
  - 1.12.2 In the event a Member purchases a Platinum Membership, and resides or thereafter moves to another country where the Platinum Membership is not available, the Member may cancel the Platinum Membership. RCI may provide an RCI Platinum Member a pro- rata refund, if applicable.

## **2. Unit Upgrades and Resort Changes**

- 2.1 Once an RCI Platinum Member has a Confirmed Exchange, if available, the RCI Platinum Member will be given the option to: (i) request a unit upgrade in the same Exchange program (i.e., the RCI Weeks Exchange Program or the RCI Points Exchange Program) in the event that a qualifying unit becomes available; and/or (ii) request a Resort change to one of five preferred Resorts in the same Exchange program (i.e., the RCI Weeks Exchange Program or the RCI Points Exchange Program) in the event a qualifying preferred Resort becomes available.
- 2.2 Unit upgrades and Resort changes are not guaranteed and will be provided on a first come, first served basis, depending upon the initial confirmation date of the Confirmed Exchange. RCI Platinum Members are eligible for either one (1) unit upgrade or one (1) Resort change per Confirmed Exchange. If a Platinum member requests both a unit upgrade and a Resort change, the Platinum Member will be provided with the option that first becomes available, if applicable.
- 2.3 If available, RCI will provide a unit upgrade or Resort change, for the applicable Confirmed Exchange no earlier than 14 days prior to the check-in date of the Confirmed Exchange and no later than three (3) days prior to the check-in date of the Confirmed Exchange. RCI will notify RCI Platinum Members of the unit upgrade or the Resort change via email.
- 2.4 The check-in date for an upgraded unit or preferred Resort, as applicable, may be up to two (2) days of the check-in date of the Confirmed Exchange (either up to two days before or up to two days after, subject to the check-in policies of the applicable Resort) and the length of the stay must be the same number of nights as the Confirmed Exchange. For example, if the check-in date of the Confirmed Exchange is a Saturday (with check-out seven (7) nights later), the check-in date for the upgraded unit or preferred Resort may be either Friday, Saturday, or Sunday (with check-out seven (7) nights later than the applicable check-in date).
- 2.5 Unit Upgrades:
  - 2.5.1 Unit upgrades are units that have at least one (1) additional bedroom and at least the same size kitchen and number of bathrooms as the unit for the Confirmed Exchange.

- 2.5.2 The upgraded unit must be at the same Resort as the Confirmed Exchange.
- 2.6 Resort Changes:
  - 2.6.1 The requested preferred Resort must be within the same geographic region as the Resort of the Confirmed Exchange.
  - 2.6.2 The unit at the requested preferred Resort must be the same size or larger than the unit of the Confirmed Exchange.
- 2.7 Unit upgrades and Resort changes are only available for standard RCI Points Exchanges and RCI Weeks Exchanges, and do not apply to any other transactions.

No additional Deposit Trading Power (for RCI Weeks Subscribing Members), Points (for RCI Points Subscribing Members) or fees are required for an RCI Platinum Member to receive a unit upgrade or Resort change. However, additional housekeeping or other Resort specific fees may apply based on, among other reasons, increased unit size or different Resort policies, for which an RCI Platinum Member will be responsible.

- 2.8 RCI Platinum Members shall be solely responsible for any costs incurred in changing travel arrangements in connection with a unit upgrade or Resort change.
- 2.9 Once a unit upgrade or Resort change has been confirmed, the standard Weeks Program or Points Program cancellation policies shall apply, as set forth in the applicable Terms & Conditions.

### **3. Points Extension**

- 3.1 RCI Points Platinum Members, who are eligible to extend their Points pursuant to the Terms and Conditions, and who pay an applicable fee, will receive two (2) additional Use Years to use their Points. RCI Points Subscribing Members who are not RCI Platinum Members, who are eligible to extend their Points pursuant to the Terms and Conditions and who pay the same applicable fee, will receive only one (1) additional Use Year to use their Points.
- 3.2 Points may be extended only once. Certain Resorts may not permit Points to be extended for use at such resorts.

### **4. Free Points Transfer**

RCI Points Platinum Members may transfer their Points to other eligible RCI Points Subscribing Members without paying a fee, as applicable. All other Terms and Conditions apply.

### **5. Ten Percent (10%) Rental Discount; Access to Sales**

- 5.1 RCI Platinum Members are eligible to receive up to a ten percent (10%) discount off the advertised price of all Extra Vacations<sup>SM</sup> getaways and Last Call<sup>SM</sup> Vacations; provided, however, that the discount does not apply to Extra Vacations<sup>SM</sup> getaways and Last Call<sup>SM</sup> Vacations sales made available exclusively to RCI Platinum Members.
- 5.2 RCI Platinum Members receive access to Extra Vacations<sup>SM</sup> getaways sales one (1) day in advance of RCI Points Subscribing Members and RCI Weeks Subscribing Members.

## **6. Free Ongoing Searches and Holds**

RCI Platinum Members may enter ongoing searches for an Exchange Request without first paying the Exchange Fee. The applicable Exchange Fee will be due at the time of the Confirmed Exchange.

## **7. RCI® Deposit Restore<sup>SM</sup>**

7.1 RCI Weeks Platinum Members who are eligible to use the optional RCI Deposit Restore product, may opt to receive the full Deposit Trading Power for Vacation Time deposited between 270 and 181 days before the start date of such Vacation Time, without having to pay the Deposit Restore fee. However, RCI Platinum Members (as well as RCI Weeks Subscribing Members who are not RCI Platinum Members) who deposit Weeks between 180 and 15 days before the start date of such Weeks may purchase the RCI Deposit Restore product and receive the full Deposit Trading Power for such Weeks by paying the RCI Deposit Restore fee at the time of deposit for each Week deposited. RCI Platinum Members (as well as RCI Weeks Subscribing Members who are not RCI Platinum Members) who have a Week deposited by their Resort and who wish to avail themselves of this option must purchase the RCI Deposit Restore product before the end of the next Business Day after receiving notice that the Week has been deposited by the Resort into the member's RCI account.

7.2 Deposit Restore may be cancelled for a full refund before the close of the next Business Day after the date of purchase. Upon cancellation, the Deposit for which the Deposit Restore product was originally purchased will receive a Deposit Trading Power based on the date of the Deposit in accordance with the Trading Power Adjustment Schedule.

## **8. Priority Access Inventory**

8.1 Select specially-acquired vacation inventory ("Priority Access Inventory") will be made exclusively available for Exchanges by RCI Platinum Members before the inventory is made available to RCI Points Subscribing Members and RCI Weeks Subscribing Members who are not RCI Platinum Members.

8.2 Standard Exchange Fees and terms and conditions apply to all Priority Access Inventory Exchanges.

8.3 Priority Access Inventory is limited. Destinations and travel times are subject to availability and confirmed on a first come, first served basis. Priority Access Inventory offers include only accommodations and specifically excludes travel costs and other expenses that may be incurred. Taxes, additional fees and charges may apply. All-inclusive Resorts may charge a mandatory All-Inclusive Fee. Other restrictions may apply. Priority Access Inventory offers are void where prohibited by law.

## **9. Ten Percent (10%) Discount on Combined Deposit Fee**

RCI Weeks Platinum Members who are eligible pursuant to the Terms and Conditions, may receive a ten percent (10%) discount off the then-current Combined Deposit Fee specified on RCI.com. The Terms and Conditions apply.

## **10. Twenty Five Percent (25%) Discount on Guest Certificates**

RCI Platinum Members who are eligible to purchase a Guest Certificate pursuant to the Terms and Conditions, may receive a twenty five percent (25%) discount off the then-current Guest Certificate rate specified on RCI.com. Standard Exchange fees and Terms and Conditions apply.

## **11. Platinum Benefits Provided by Third Parties**

11.1 Certain benefits, products, and services offered through Platinum Membership are provided by third parties, some of whom may be initially or only available in the United States. RCI does not make any representations regarding any of the products or services provided by third parties and RCI does not warrant the suitability or security of such products or services, or the providers of such products or services. Information about such products or services is based on information obtained from the applicable providers. It is the RCI Platinum Member's responsibility to investigate the safety and suitability of any activity, and the credentials and fitness of any guide, vendor, or service provider. RCI Platinum Members participate at their own risk. RCI is not responsible for, and shall have no liability for, any inaccurate, incomplete, or misleading information regarding products or services that are not provided directly by RCI.

11.2 Additional fees, terms, conditions and restrictions which may apply to any benefits, services, or products are determined solely by the vendor, guide, or service provider, and are subject to change at the sole discretion of the service provider, guide, or vendor. RCI does not warrant the availability of third party benefits, products or services.